

## Worker Support Centre – Community Engagement Officer

### Job Description

**Job title:** Community Engagement Officer

**Location:** Based in Perth: the role is a primarily office-based role in our office at WASPS Creative, Stormont Street, Perth and includes travel for team, worker, community, policy and partnership meetings to other locations.

**Annual Salary:** £26,000-28,000 per annum depending on experience, pro rata to reflect contracted hours, subject to deductions for tax and national insurance contributions as required by law.

**Hours:** Part time, equivalent to 21 hours per week. This may be flexible as required, including the possibility of reducing this to 20 hours.

**Contract:** Fixed-term 12 months

**Reports to:** WSC Operations Manager

**Contact:** [recruitment@workersupportcentre.org.uk](mailto:recruitment@workersupportcentre.org.uk) with any questions about this role.

### About the Worker Support Centre

The [Worker Support Centre](#) (WSC) is a Scotland based charity. We partner with people who have come to the UK to work on visas or temporary contracts. We provide advice to secure their rights, end exploitation, build collective power and drive lasting change together. Alongside other organisations and decision-makers we're building a movement of people who welcome all workers, working towards a world where we are all safe, valued and respected at work – no matter our job or nationality.

WSC support includes advice, mediation, advocacy and assisted reporting to enforcement agencies. Our worker engagement informs policy change activity to address harms faced by those in high-risk work. In 2023 and 2024 WSC activities were targeted at workers in seasonal agriculture on the UK Seasonal Worker visa (SWV). During this time, we provided advice, support, and information to 1031 people in relation to the SWV. More recently we have expanded our work to engage workers in health and social care and to advance

care workers' rights through worker education and power sessions. To learn more about work, visit [www.workersupportcentre.org.uk](http://www.workersupportcentre.org.uk)

## About the Role

We are seeking a proactive Community Engagement Officer to lead the delivery of a new project aimed at supporting workers in Perth and Kinross who are in Scotland on short-term or restricted visas and at risk of isolation, marginalisation, and exploitation.

This project is about building community, fostering solidarity, and reducing social exclusion. You'll work closely with workers to co-create a vibrant, supportive social programme, and build meaningful connections between communities, local services, and the wider public.

WSC strives to achieve representation of individuals with lived experience of the issues on which we work at all levels of our organisation and strongly encourage applications from people with experience of the issues we address.

NB A Basic Disclosure Check is required for this role.

## Main tasks and responsibilities

### Programme Development and Delivery

- Co-design and deliver a culturally appropriate social programme with and for migrant workers that supports social connection, mental and physical wellbeing.
- Organise and facilitate events and activities that build relationships among migrant workers and connect them to local communities and services.
- Ensure all activities are inclusive, accessible, and led by the needs and voices of migrant workers.
- Oversee all practical aspects of organising and facilitating events and activities, including room bookings, managing travel arrangements, processing expenses and ensuring logistical requirements are met.

### Community Engagement and Partnerships

- Act as a key point of contact between migrant worker communities, Worker Support Centre, and local services and community groups.
- Build relationships with service providers to improve access and understanding of migrant worker experiences.
- Represent the organisation at local events, forums and partnership meetings.

- Support the Care team to build strong relationships with migrant communities with large numbers of care workers and facilitate participation and attendance to events.

## **Communications**

- Map community publications and social media contact points in order to ensure a wide spread of engagement mechanisms.
- Share project activities and outcomes via our social media, website, and local media, including community publications.
- Co-create and share stories that amplify the voices and lived experiences of migrant workers.
- Develop content that raises awareness of issues facing migrant workers and promotes inclusion.

## **Monitoring, Evaluation and Learning**

- Gather regular feedback from migrant workers through surveys and focus groups.
- Participate in team meetings to reflect on learning, improve delivery, and ensure the project remains responsive to participant needs.
- Support reporting and evaluation through thoughtful documentation of project outcomes and learning.

## **Person Specification**

### **Essential**

- Experience in community engagement, outreach or development work in the Perth and Kinross area. Experience in organising events and community-led activities.
- Demonstrated ability to build trust with marginalised communities.
- Ability to reach and engage with a diverse range of people from different cultural, linguistic, and social backgrounds.
- Excellent interpersonal and communication skills, both written and verbal, with the ability to build trust and relationships quickly.
- Ability to present complex or sensitive information in a clear, accessible and engaging way.
- Confident in working independently, managing a varied workload and being adaptable to respond to workers' needs.
- Knowledge of local services and networks in Perth and Kinross.
- Adept user of social media and a range of communications platforms.
- Confident communicator in both formal and informal settings (e.g. public speaking, small group discussions, partnership meetings).
- Commitment to equality, diversity and anti-discrimination.

## Desirable

- Experience of working in the charitable or third sector.
- Understanding and experience of working with a range of different communities, particularly those affected by racism, migration, poverty or exclusion.
- Ability to communicate in languages spoken by local migrant worker communities (eg Russian, Kazakh, Uzbek, Ukrainian, Kyrgyz, Tajik, Tagalog, Sinhala, Tamil)
- Confident in mentoring and supporting individuals and communities to become more active and empowered.
- Experience of working in a participatory way.

## How to Apply

Please send a CV and a cover letter (no longer than a side of A4) outlining how your skills and experience match the role to **[recruitment@workersupportcentre.org.uk](mailto:recruitment@workersupportcentre.org.uk)** by noon on **Monday 29<sup>th</sup> September**.

If you'd like to have an informal conversation about the role before applying, please contact **[recruitment@workersupportcentre.org.uk](mailto:recruitment@workersupportcentre.org.uk)**.

**If you require any reasonable adjustments to support you to our process to enable you to apply please contact us.**